

International Management Research and Technology Consortium – LLC - USA

CAMP CERTIFIED ADMINISTRATIVE MANAGEMENT PROFESSIONAL

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Bridging The Gap Between Academia and The Industry Worldwide!





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Published by

International Management Research and Technology Consortium

IMRTC

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CERTIFIED ADMINISTRATIVE MANAGEMENT PROFESSIONAL

INTRODUCTION

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There is a global demand for highly professional competent administrative officers, assistants and secretaries. Unfortunately, there is no recognized institute that offers a comprehensive training in this area. IMRTC after recognizing the need and in consultation with senior executives and trainers have come up with a comprehensive certification program; **THE CERTIFIED ADMINISTRATIVE MANAGEMENT PROFESSIONAL (CAMP)**

In this respect, IMRTC domain Experts designed a comprehensive training certification, which can provide facilitation to the professionals and also provide the structure to maintain and manage the technology in the organization. Therefore, with the consultation of senior executives and professional, and trainers have come up with a comprehensive certification program. **THE CERTIFIED ADMINISTRATIVE MANAGEMENT PROFESSIONAL (CAMP)**

ABOUT CAMP

CAMP – Certified Administrative Management Professional is designed to develop necessary expertise and skills required for office administration and management with the goal of increasing cost effective productivity, that is efficiency and effectiveness.

CAMP covers the areas from office management to administration, from business communication to information technology, from organizing work schedules to interpersonal skills, form personal development to grooming subordinates. The program follows a systematic learning format with hands on approach including lot of exercises, quizzes, audio-visual aids, case studies, practice sessions and letter writing etc.



CERTIFIED ADMINISTRATIVE MANAGEMENT PROFESSIONAL



AUDIENCE

Anyone involved in administration and/or office management, an excellent professional qualification for administrators, executive secretaries, administrators in education sector, supervisors, officers, office assistants and assistant managers, etc.

THE CREDENTIALS

Candidates looking to have this certification need a proper training of 32 Professional Training Hours (PTH) from any recognized institute and approved professional trainers of IMRTC.

The program also requires a self-developed project on any case study provided by an accredited training institute or trainer. The project must be in soft form and submitted to our concerned training partners or chapters for assessment. After approval, the candidate can sit in the final examination of IMRTC.

After passing the certification examination the candidates can use this credential CAMP – Certified Administrative Management Professional after their name.

PRE-REQUISITE:

- 12 Years Education or equivalent or Baccalaureate, Associate's degree, or the global equivalent diploma is required to join this session.
- No Professional Experience is required to opt this course and certifications.



CERTIFIED ADMINISTRATIVE MANAGEMENT PROFESSIONAL PROFESSIONAL BENEFITS OF PROGRAM

For Individuals

- Career advancement into administrative roles.
- Improved understanding of how to align administration work with business goals.
- Recognition as a certified expert in administrative management.
- Using of technologies with the business methodologies
- Developing skills of problem solving, communication skills, time management and interpersonal skills

For Organizations

- Assurance of certified professionals with industry-recognized skills.
- Strengthened your strategy with management capabilities.
- Enhanced ability to adopt and integrate with latest methodologies of emerging technologies effectively.



PROGRAM STRUCTURE



Total Domains	7
	Lectures can be
Lectures	delivered through
	partners and trainers
Accredited Trainers	Can Deliver the lectures
One Credit Hour	30 Learning Hours
Total Credits Required	3 Credit Hours
Pogistration Process	Register through our
Registration Process	partners / Trainer
Assessment	Online / Paper based
Passing Criteria	70 percent



PROGRESSION OF THE PROGRAM



Total	Cred	entia	١s
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= 3 Credit Hours

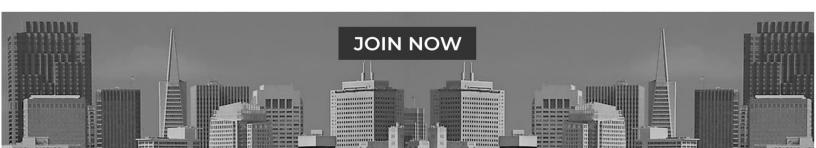
One Credit Hour

Final Assessment

- = 10 Learning hours
- Online or physical assessment shall be taken by IMRTC Examination Department

AWARDING OF CAMP CERTIFICATION

After getting 70 percent marks from the examination, the candidate will be awarded the CAMP Certification from IMRTC USA.





COURSE CONTENTS

Certified Administrative Management Professionals cover theory, process, and professional practices for technology management

DOMAIN 1: OFFICE PROCEDURES

DOMAIN 2: OFFICE EQUIPMENTS AND COMPUTERS OPERATIONS

DOMAIN 3: WORD EDITOR, SPREAD SHEETS & E-PRESENTATION

DOMAIN 4: UNDERSTANDING OF ENGLISH/FRENCH LANGUAGE

DOMAIN 5: COMMUNICATION SKILLS

DOMAIN 6: BASICS OF FINANCE

DOMAIN 7: CAREER GROWTH



DOMAINS AND TASKS



In this document, you will find an updated structure for the IMRTC Standard Examination Content. Based on Experience Consultants and stakeholders, we have devised and simplified the format so that the IMRTC Examination System can be easier to understand and interpret.

The domain and task are well-defined on the following pages:

Domain: Defined as the high-level knowledge area that is essential to the practice of CAMP.

Tasks: The underlying responsibilities of the Management Consultants within each domain area.

CAMP Course examination will include all tasks for a domain and will adhere to the percentage of coverage at the domain level as outlined in the further pages.





Domain 1:	OFFICE PROCEDURES
Task 1	Overview of Office Administration/Secretarial Duties Daily Routine of an Administrative Assistant/Secretary Effective Use of Telephone, Handling of Latest Features of Telephonic System
Task 2	Mail Service and Shipping Travel Arrangement Meeting Arrangements
Task 3	Time Management Filing and Record Keeping / E-Filing





Domain 2: : OFFICE EQUIPMENTS AND COMPUTERS OPERATIONS		
Task 1	Office Equipment's Handling and its Proper Usage	
	Effective use of Mobile Apps, widgets	
Task 2	Computer Operating System	
	OPEN Applications/Software on the Internet and its usage	
Task 3	Emails and Drafting	
	Use of the Internet in Office Administration	
Task 4	Online Conferencing through Electronic System	
	Physical and Electronic Security Awareness	
Task 5	Basic Computer Troubleshooting	
	Office Ergonomics	





Domain 3: WORD EDITOR, SPREAD SHEETS & E-PRESENTATION		
Task 1	Word Processor Spread Sheets	
Task 2	Presentation Development Software Open Office Features and its usage	
Task 3	Publishing Management Software Text Editor	
Task 4	Email POP Software Usage Web Applications Search Techniques and Usage	





Domain 4: UNDERSTANDING OF ENGLISH/FRENCH LANGUAGE		
Task 1	English/French Grammar	
Task 2	Language Usage and Style	
Task 3	Common Problems in English/ French Language Punctuation and Spelling	
Task 4	Numerals	



NETALISE MANPAGE

Domain 5: COMMUNICATION SKILLS		
Task 1	Effective Business Letters	
	Memos, Drafts, and Replies of Letters	
Task 2	Other Written communication skills	
	Understanding of Legal Documents	
Task 3	Understanding of Contracts/Agreements/MOUS, Etc.	
	Developing Contracts/Agreements/MOUS, Etc.	
Task 4	Interpersonal Skills	
Task 5	Effective Presentation Skills	





Domain 6: : BASICS OF FINANCE		
Task 1	Basic Accounting and Book Keeping	
Task 2	Measuring and Monitoring Expenses Handling of Petty Cash	
Task 3	Handing of Daily Expenses Developing Daily Expenditures Sheets	





DOMAIN 7 CAREER GROWTH			
Task 1	Plan your career		
Task 2	How the organization has to be developed career of employees		
Task 3	Training Requirement with International Certifications of the market		
Task 4	How to upgrade your skills and knowledge		
Task 5	How to organization can become a learned organization		



ASSESSMENT OF PROGRAM (ONLINE/PHYSICAL)

- The exam paper will be online/physical as per the choice of the candidate, but it is preferable to give the exam online.
- The exam paper will cover the above topics domain-wise.
- The Passing marks will be 70%.
- Internal Marks can be adjusted in the final marks through accredited trainers by obtaining prior permission from our Examination Department of IMRTC.
- Those candidates who cannot be able to give online tests due to online facility. So they are allowed paper-based examinations. Otherwise, the partner must arrange the center for the online exam as per the guidelines of the Examination
 Department
- Assessment will be done according to the domains and tasks mentioned above through our online methodology

EVALUATION AND GRADING

 The student will be examined through exams conducted by IMRTC LLC USA. Total marks for passing the CERTIFICATION/DIPLOMA will be 70 out of 100.



CAMP ELIGIBILITY REQUIREMENTS



To be eligible for the Certified Administrative Management Professional for any level, the candidates must have a 12-years Education or equivalent with no experience. The candidate should have to submit the credentials

Educational Background	Accredited Training
12 years Education or	3 PTH Training must be
Equivalent (Baccalaureate,	earned from any
Associate Degree or Global	accredited trainer or
Equivalent)	any partner institute
	_
Professional Experience	Certification/Diploma
Professional Experience No Professional Experience	Certification/Diploma After completing all the
	- •
No Professional Experience	After completing all the

REGISTRATION AND PAYMENT PROCESS

REGISTRATION PROCESS

Registration of the program is to be completed through our registered partners and if the partners are not available in your city or country then you can download this registration form and submit the fee in our bank account directly and wait for the email or contact from our Registration or Examination Department. For further information to our examination department contact at <u>registration@imrtc.org</u>.



IMRTC EXAMINATION SYSTEM

CERTIFIED ADMINISTRATIVE MANAGEMENT PROFESSIONAL

PARTNER INSTITUTE INTERNAL EXAMINATION SYSTEM

The concerned partner/institute/trainer will take examinations online and submit to the International Management Research and Technology Consortium Examination Department.

IMRTC ONLINE EXAM SYSTEM

IMRTC will provide access to all partners to schedule the exams of the particular courses of any individual candidates. Therefore, according to the availability, the partner institutes will schedule the exam of individual candidates' subjects or courses/certifications.





FEES STRUCTURE

CERTIFIED ADMINISTRATIVE MANAGEMENT PROFESSIONAL

S. No	Description	Fees
1.	Membership Fee	USD 50
2.	Examination Fee For Members	USD 360
3.	Examination Fee For Non Members	USD 560



PROCESS OF CERTIFICATION



To get the certification, 30-Professional training hours as PTH is mandatory from any concerned professional trainer or Partner, and participants should submit their training PTH with the Examination Application Form with the attachments of required qualifications and other experience certificates/letters. The Paper is based on 100 Questions with MCQs and 70% passing marks are required to pass the exam. Further, if the Project is also included in your exam, marks will be distributed according to course & certification.

TERMS & CONDITIONS RELATED TO EXAMINATION AND CERTIFICATION

- The 30-Training-hours as PTH are valid up to one year.
- If the candidate is failed in the examination then S/he has one more chance to attempt the paper within a year, and if the candidate cannot pass, then they have to pay the examination fee and re-appear in the examination.
- If the candidate cannot pass the examination within one year and after some time S/he would like to appear in the examination then the candidate must resubmit 30
 Professional Training hours as PTH again required to appear in the examination.
- The examination system is online and candidate can book the exam anytime according to his or her availability.
- Those countries, that do not have the facility of online examination facility then they
 can give the paper-based examination, which can be sent to authorized
 partner/trainers/examiners. The assessment time will be a month and we will send
 the results to the concerned partner.
- The candidate will get the certificate within one month and the administration will send to the concerned partners.
- To maintain the worth and eligibility in the market, the candidate must have to renew their membership on a yearly basis.





EXAM CONTENT PERCENTAGE

The table below prescribes the proportions of examination questions from each section or Knowledge Areas defined above. The exam will be based on multiple choice questions, fill in the blanks and letter writing.

CONTENT	DOMAIN WISE PERCENTAGE
DOMAIN I	10%
DOMAIN II	15%
DOMAIN III	15%
DOMAIN IV	20%
DOMAIN V	20%
DOMAIN VI	10%
DOMAIN VII	10%





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